

# Security and Privacy in Public Clouds

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# Cloud Computing

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- Cloud computing can (and is) applied to almost everything today.
- NIST is working on a definition:

“Cloud computing is a model for enabling convenient, on-demand **network access** to a **shared pool of configurable computing resources** (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction ...”

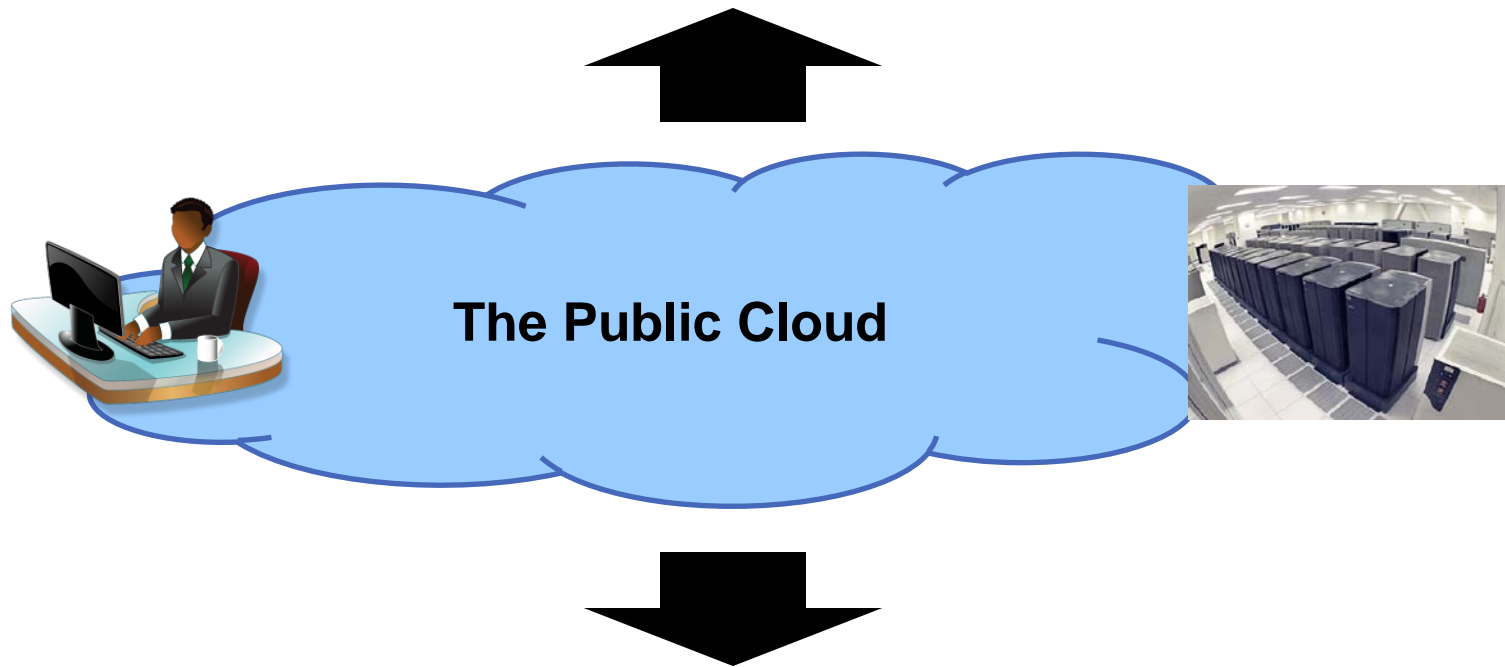
**Outsourcing of critical infrastructure to a common third party**



# Cloud Security

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## Threats to the Cloud Provider



## Threats to the Cloud User



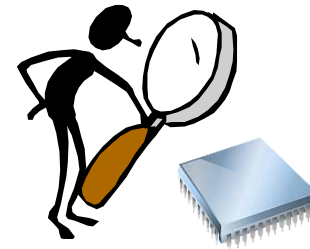
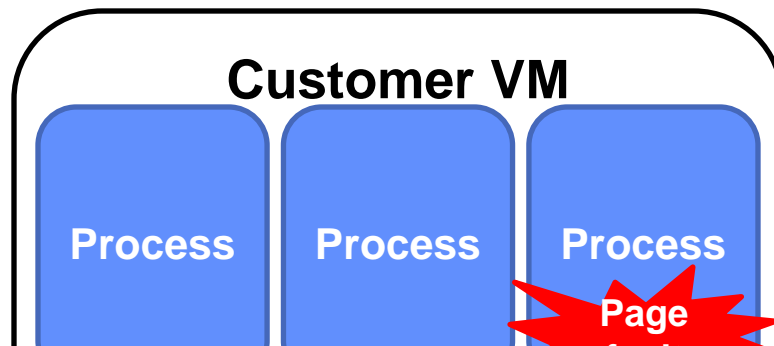
# Threats to the Cloud Provider

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- Miscreants can abuse the cloud provider's resources:
  - Spam
  - Use infrastructure to attack other computers
  - Hosting illegal content
- This has consequences for the cloud provider:
  - Damage to reputation. Customers are leery of sharing infrastructure with questionable parties
  - Technical consequences: Shared IPs blacklisted
  - Legal ambiguity



# Solution: Monitoring Users



**Monitoring can protect provider and user but impacts privacy**



- Patagonix (Usenix Security, 2008)
  - Identify malware
  - Identify misconfigured or vulnerable machines



# Threats to the Cloud User

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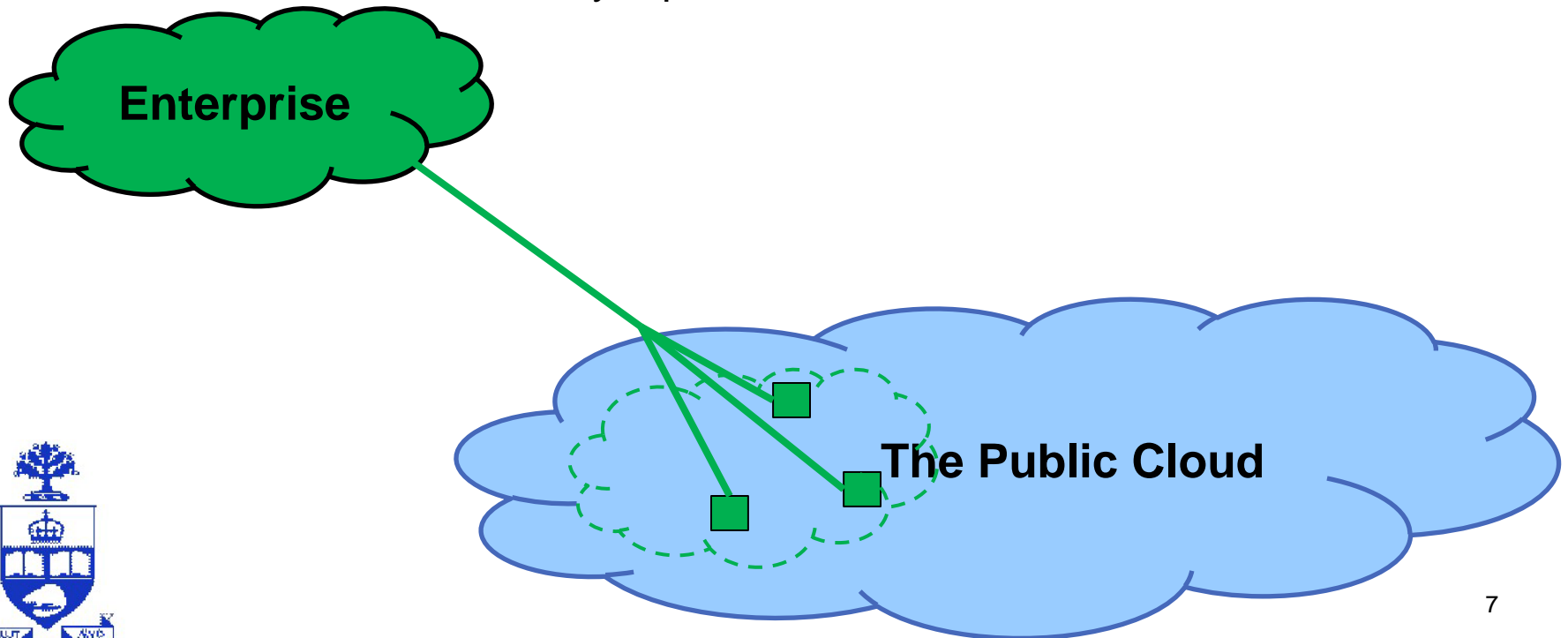
- Threats to the cloud user:
  - Loss of control: hardware is no longer under physical control
  - Shared infrastructure: information leaks, privacy
  - Unpredictable behavior: reliance on yet another party may create unforeseen outages or degraded performance
  - Information leakage, loss of privacy and control

**Obstacles to cloud adoption by enterprises**



# Virtual Private Clouds

- Virtual Private Cloud (HotCloud, 2009):
  - Use VPN, VLAN and Virtualization (Xen) to give customers the illusion that they are on a secure private cloud.
    - VPN/VLAN protects all network traffic
    - Virtualization layer provides isolation from other customers



# Virtual Private Clouds

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- However, this assumes an almost ideal threat environment:
  - Hypervisor could have a vulnerability:
    - Malicious customer could compromise other VMs
  - Cloud provider could confuse customer VMs/data/configurations:
    - Data could be leaked to other customers

**Current solution: “Trust us” – not acceptable**

cleanup:

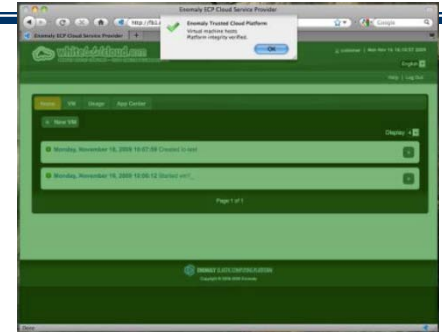
- Data could be left in memory or on disk and accessible to next user
- Cloud provider could be malicious:
  - Disgruntled employees could cause damage





# Enomaly HAE Platform

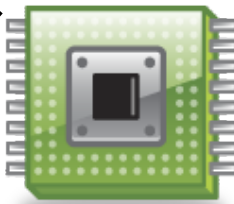
Xen Hypervisor



Customer

Reduce trust to just the minimal parties -- hardware platform

Enomaly  
HAE  
Platform



Intel Processor  
(TXT)



Boot-time  
measurement



TPM

# Even stickier issues

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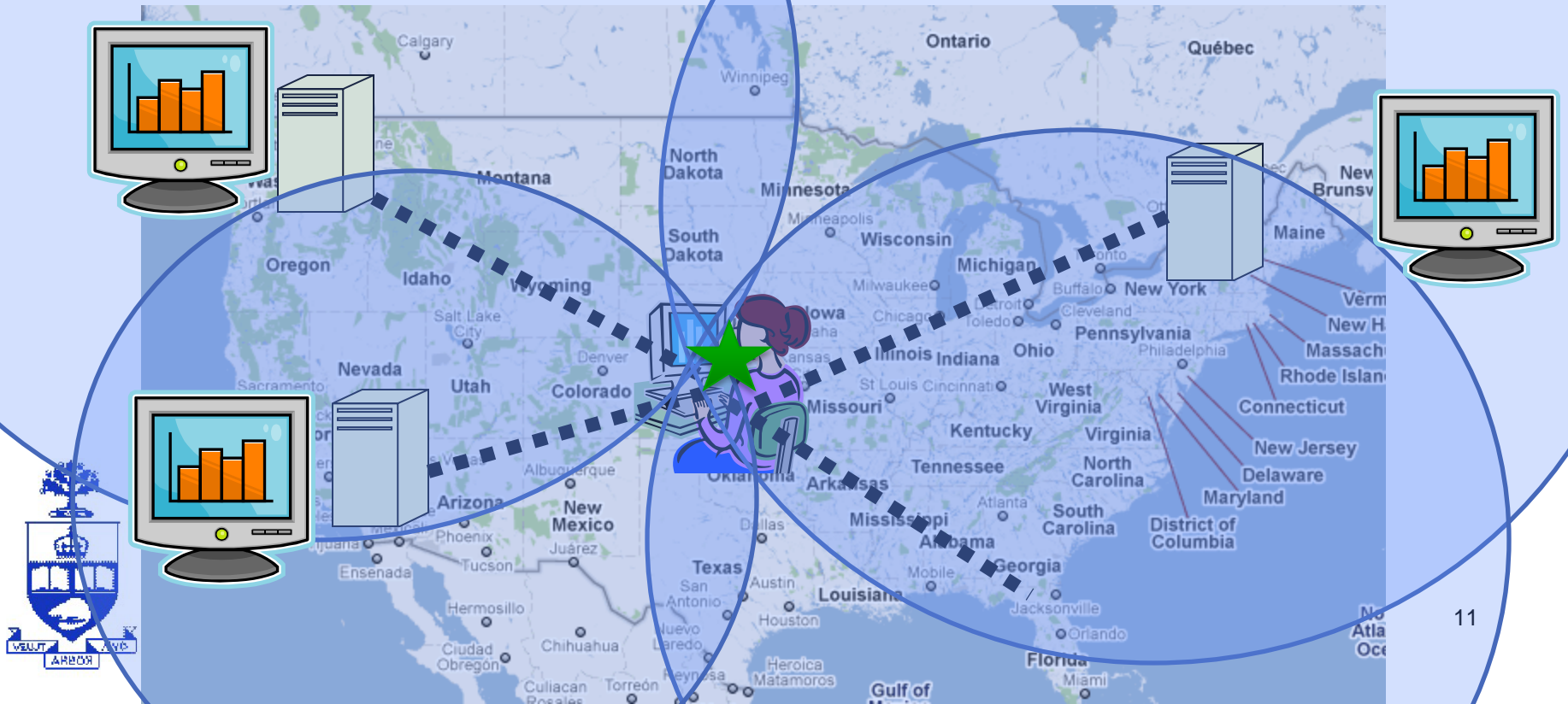
- Even if the cloud provider is competent and benign, many non-technical issues:
  - Electronic Discovery
  - Compliance and Audit
  - Jurisdiction and Legal
  - Termination

**Users will want or be required to restrict cloud services to be hosted in certain geographic regions**



# Measurement-based geolocation

- Delay-based geolocation example
  - Constraint-based geolocation [Gueye et al. ToN '06]



# Summary

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- Cloud providers are exposed to the security competencies of their customers:
  - This has implications for not only the provider but the provider's other customers
  - Cloud providers need *robust* and *non-intrusive* monitoring techniques. Tension with user privacy.
- Security for cloud users also is a big problem:
  - Users need to maintain control of information, protect privacy
  - A lot can be achieved through cryptography but open problems still remain:
    - How to ensure that keys are never leaked (swap, transferred over network during migration)
    - How to permit checkpointing of VMs for HA, but prevent replay attacks

